



April 23, 2020

GS Yuasa Energy Solutions' (GYES) Customer Service Group is open and ready to help you with your battery needs.

Connor Higgins, GYES' Director of Customer Service said, "all our customer service team is working from their homes, complying with the State of George's Shelter in Place order. Our phone system sends all incoming calls directly to a team member, who handles each call just like they were in the office. Team members also have their computers, so they do not miss a beat when customers reach out to GYES in emails."

"We talk with each other many times each day to be sure nothing is missed on orders, any special requests, or warehouse shipments" commented Higgins. "Our goal is to make working with GS Yuasa as easy and reliable as before the COVID-19 pandemic." "Plus, I think the team is enjoying the short commute and lack of traffic working from home provides!"

GS Yuasa factories in Taiwan have continued manufacturing and shipping with no interruptions due to the COVID-19 virus, unlike factories in China and other parts of the world, including the USA. "We have inventory and we are shipping everyday" said Higgins.

Reach out to Connor, his team or any member of our sales staff for your battery needs, they are ready and here to help.

www.gsyuasa-es.com

(800) 472-2879